



# Ag Workers Access 2020 Campaign: Taking an Active Role

---

Gateway Community Health Center, Inc.



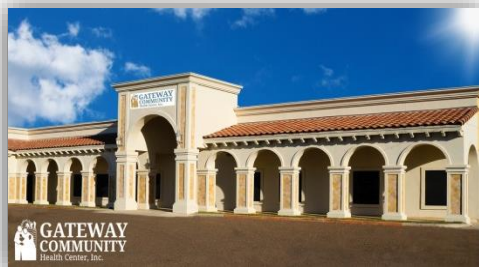
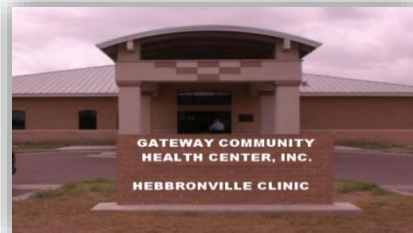


### *Mission Statement*

*“ To Provide Quality Healthcare for Everyone ”*

- Gateway Community Health Center, Inc. is funded by the U.S. Department of Health and Human Services. The center serves all residents in the Texas counties of Webb, Zapata, and Jim Hogg.
- The center provides affordable and quality primary healthcare.

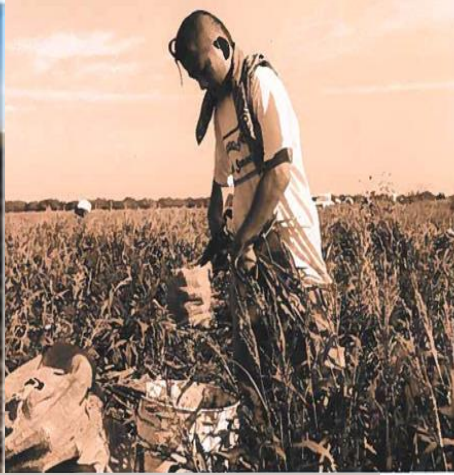
# Gateway Community Health Center Demographics



- ◆ Began operations in 1963 as one of the first Migrant Health Programs in the nation. Gateway established itself as a 501 (c) (3) non-profit corporation in 1989.
- ◆ Center offers a wide array of medical, dental and behavioral health services.
- ◆ 26,890 Unduplicated patients were registered and 107,909 visits were generated in 2018.
- ◆ 96% Hispanic
- ◆ 67% of the patients were at or below the 200% federal poverty level
- ◆ 42% uninsured



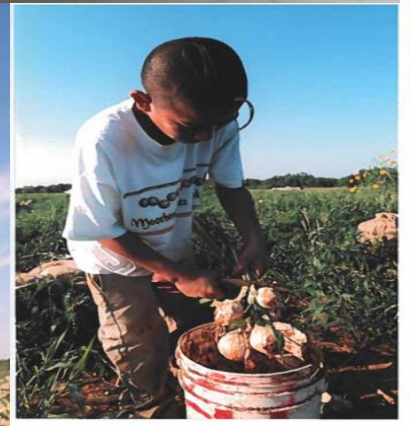
# History 1969 Laredo, Webb County, Texas



	AGE GROUPS		
	MALE	FEMALE	TOTALS
Under 1 year	113	138	251
1-4 years	509	446	955
5-14 years	1547	1580	3127
15-44 years	2056	1972	4028
45-64 years	759	632	1391
65 and older	183	58	241

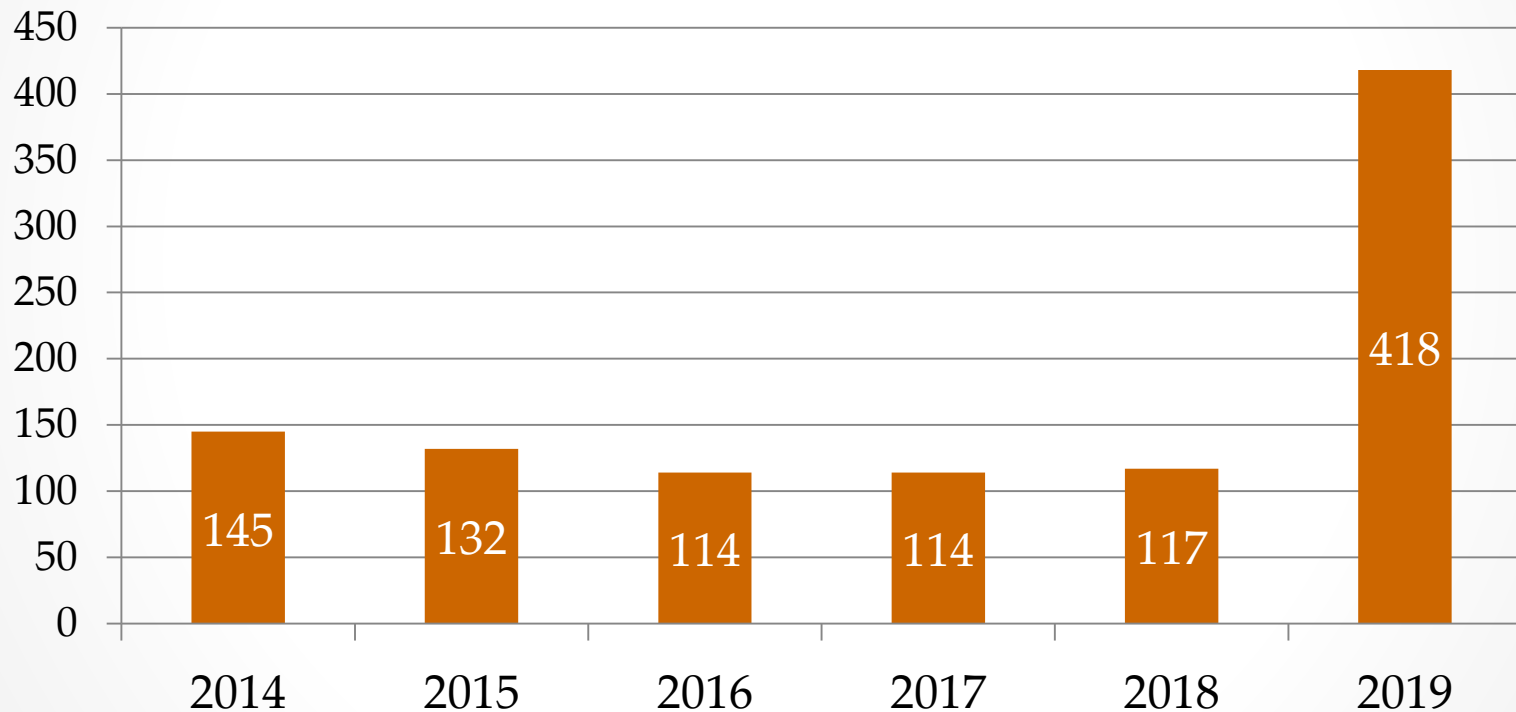
**MIGRANT FAMILY STATISTICAL DATA**  
1969

Number of Migrant Families	1697
Number of Migrants (Workers and dependents)	9993
Number of Migrant workers (Up North)	4337
Number of Migrants Employed (In Laredo)	916 Head-of-Household
Number of Migrants Unemployed (In Laredo)	781 Head-of-Household
Number of Migrant children in school	3640



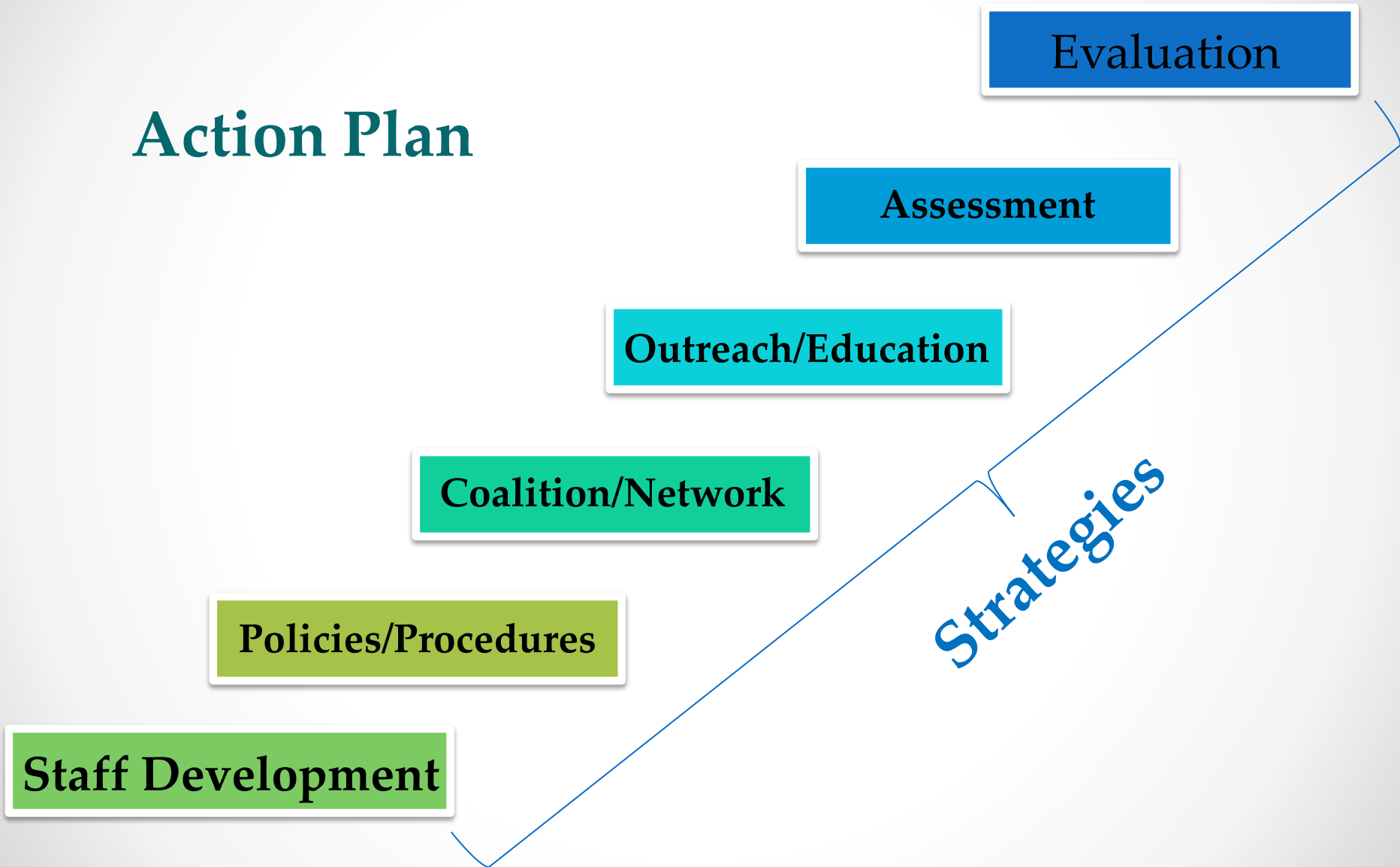
# UDS Data 2014-September 23, 2019

## Agricultural Workers or Dependents



Registered Patients with a Qualified Visit

# Action Plan





<b>Gateway Community Health Center, Inc.</b> <b>Date: 04/04/19 - 04/04/20</b>	<b>Improvement Goals (as reported in the UDS)</b> <b>2016: 114</b> <b>2017: 114</b> <b>2018: 117 (Health Center reported)</b>
--	--

**Overarching goal: To increase access to care for agricultural workers in our Health Center service area by 35 % each year.**

**MH Program Action Planning Summary 2019-2020**

<b>Focus Area:</b>	Gateway Community Health Center, Inc. Service Area – Webb, Zapata and Jim Hogg Counties
<b>Outcome:</b>	Increase by 35% of baseline (117) the number of Ag workers served

**List 5-10 major strategies/activities you will implement to accomplish this goal:**

	What	Who	When
1.	Ongoing training: Staff members, administrators, and board members		
2.	Assessment (mapping): Webb, Zapata and Jim Hogg Counties		
3.	Developing of Policies & Procedures		
4.	Establishing of a Coalition/network: CBOs, School Districts, Faith Based Organizations, Head Starts		
5.	Outreach and Education: Center and community		
6.	Strategies outcome and evaluation		
7.			
8.			
9.			
10.			

# Staff Development



- Administrators
- Board Members
- Staff





# Staff Development Plan

## Gateway Community Health Center, Inc. 2019 Staff Development Plan

### Staff Training Monthly Sessions

Meeting Dates	Subject
January 24, 2019 January 31, 2019	<b>Customer Service Training</b> a. Clinic General Services and Operations b. Fundamentals of Patient Communication/ Patient Satisfaction c. Attitude, Skills and Problem Solving Techniques
February 4, 2019 February 6, 2019 February 7, 2019 February 19, 2019 February 27, 2019	<b>Customer Service Training</b> a. Clinic General Services and Operations b. Fundamentals of Patient Communication/ Patient Satisfaction c. Attitude, Skills and Problem Solving Techniques
March 1, 2019 March 5, 2019 March 7, 2019 March 15, 2019	<b>Customer Service Training</b> a. Clinic General Services and Operations b. Fundamentals of Patient Communication/ Patient Satisfaction c. Attitude, Skills and Problem Solving Techniques
April 15, 2019	<b>Customer Service Training</b> a. Clinic General Services and Operations b. Fundamentals of Patient Communication/ Patient Satisfaction c. Attitude, Skills and Problem Solving Techniques
May 6, 2019	<b>Electronic Health Record Documentation Training</b> a. Electronic Health Record Review b. Health Education Department patient identification and documentation
June 10, 2019	<b>Agriculture Workers: Strategies and Tools for Effective Identification and Verification of Special Population Status</b> a. Increasing access to care for agriculture workers b. Effective identification and verification of special population

	c. Distinguish between migratory and seasonal worker status d. Describe the relationship between verification of special population, Uniform Data System reports and health center funding.
July 2019	
August 6, 2019	<b>Customer Service Training New Hires</b> a. Clinic General Services and Operations b. Fundamentals of Patient Communication/ Patient Satisfaction c. Attitude, Skills and Problem Solving Techniques
September 2019	<b>Safety and Ergonomics Training</b> a. Safety and Security Management Plan b. Hazardous materials and waste plan c. Fire Safety Plan d. Ergonomics " Why is ergonomics important" e. Emergency codes review <b>Agriculture Workers: Strategies and Tools for Effective Identification and Verification of Special Population Status</b> a. Increasing access to care for agriculture workers b. Effective identification and verification of special population c. Distinguish between migratory and seasonal worker status d. Describe the relationship between verification of special population, Uniform Data System reports and health center funding.
October 2019	
November 2019	
December 2019	

# Policies and Procedures

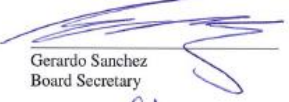
## GATEWAY COMMUNITY HEALTH CENTER, INC.




### Registration and Eligibility Department Policy and Procedures

Approved: June 25, 2019

  
Lamro A. Garcia  
Board Chairperson

  
Gerardo Sanchez  
Board Secretary

  
Elmo Lopez, Jr.  
Chief Executive Officer

  
Oscar J. Buitron  
Chief Operating Officer

## GATEWAY COMMUNITY HEALTH CENTER, INC. REGISTRATION FORM

Gateway Community Health Center, Inc. is a federally qualified community health center that is required to obtain certain information in order for clients to qualify for the Sliding Fee Discount Program. This information will assist us in determining the level of discount you and your family may receive. The Sliding Fee Discount Program is designed to help individuals and families to receive services for a fee that is adjusted based on their income and family size and no other factor. The registration process is done yearly or when there is a change to household information regarding income, family size, and/or insurance coverage.

**Applicants 18 and over will need to provide a Current Photo ID as Proof of Identity.**

### APPLICANT INFORMATION

First Name	Middle Name	Last Name	Suffix (Jr., Sr., III)
Date Of Birth (M/D/Y)	Social Security Number	Age	Mothers Maiden Last Name
Home Address	Mailing Address	Apartment/Unit Number	
City	State	Zip Code	Email
Home Telephone Number	Cellular Number	Work Number	Preferred Language <input type="checkbox"/> English <input type="checkbox"/> Spanish <input type="checkbox"/> Other

**Marital Status:**  Single  Married  Partner  Divorced  Separated  Widowed  Child

**Race:**  Caucasian (White)  Black/African American  Asian  Other Pacific Islander  American Indian/Alaska Native  
 Native Hawaiian  More Than One Race  Unreported/Refused To Report Race

**Ethnicity:**  Hispanic/Latino  Not Hispanic or Latino  Non-Hispanic/Latino  Unreported/Refused To Report Ethnicity

**Gender Identity:**  Male  Female  Transgender Male/Female-to-Male  Transgender Female/Male-To-Female  
 Declined  Other

**Sexual Orientation:**  Straight  Gay  Lesbian  Bisexual  Other  Unknown  Declined

**Employment Status:**  Employed **Employer Name:** \_\_\_\_\_  
 Self-Employed  Unemployed  Disabled  Retired  Student

### Please answer the following questions.

- In the last 2 years, have you or any one in your family, worked in any type of agriculture (farm work) like: planting, picking, preparing the soil, packing house, driving a truck for any type of farm work, worked with animals like cows, chickens, etc.  Yes  No
- In the last 2 years, have you or any one in your family established a temporary home in order to work in any type of agriculture (farm work)?  Yes  No
- Are you currently living with a friend or family, in your car, in a shelter, in a hotel or on the streets?  Yes  No
- Are you a U.S. Veteran?  Yes  No
- Are you living in Public Housing?  Yes  No
- In the last 12 months, we (I) worried whether our food would run out before we (I) got money to buy more.  Often true  Sometimes true  Never true
- In the last 12 months, the food that we (I) bought just did not last and we (I) did not have money to get more.  Often true  Sometimes true  Never true

### Insurance Information

Private Insurance: <input type="checkbox"/> Yes <input type="checkbox"/> No	Insurance Company:	
Member ID#:	Group #:	
Subscriber Name	Date of Birth	Relationship to Patient
Medicare: <input type="checkbox"/> Yes <input type="checkbox"/> No	Medicaid: <input type="checkbox"/> Yes <input type="checkbox"/> No	CHIP: <input type="checkbox"/> Yes <input type="checkbox"/> No
Prescription/Rx Coverage: <input type="checkbox"/> Yes <input type="checkbox"/> No		

# Coalition/Network



Thursday, August 15, 2019

8:30 a.m.

City of Laredo Health Department  
*Auditorium*

## Meeting Agenda

- I. Welcome/Reflection
- II. Approval of Agenda – August 15, 2019
- III. Approval of Minutes – July 18, 2019
- IV. Special Presentation:  
**City of Laredo Health Department –**  
Maternal Health and Perinatal Trends  
Christina D. Duarte  
**Gateway Community Health Center –**  
Identification of Migrant Workers and Their Families  
Yvonne Pacheco & Otila Garcia
- V. Laredo Health Coalition Reports
- VI. Health Awareness Month:  
**AUGUST:** National Breastfeeding Month, National Children's Eye Health and Safety Month, National Health Center Week (Aug. 4 – 10)  
**SEPTEMBER:** Fruit & Veggie – More Matters Month, Healthy Aging Month, National Food Safety Education Month, National Childhood Obesity Awareness Month, National Suicide Prevention Week (Sept. 8 - 14), National Ovarian & Prostate Cancer Awareness Month, World Alzheimer's Month
- VII. Other Business/Announcements
- VIII. Next Meeting Date – September 19, 2019
- IX. Adjournment

## Mission

*To collaborate together to improve health for the community residents*





# Outreach and Education

## INCREASING ACCESS TO HEALTHCARE FOR AGRICULTURE WORKERS

The term "agriculture" means farming in all its branches, including: horticulture, aquaculture, animal husbandry, and packing and delivery to a location for sale or processing.



*Which agriculture workers are covered under the Public Health Service Act?*

**Migratory Agricultural Worker**

Principal employment is in agriculture and has been employed within the last 24 months Establishes a temporary home for the purpose of such employment

**Seasonal Agricultural Worker**

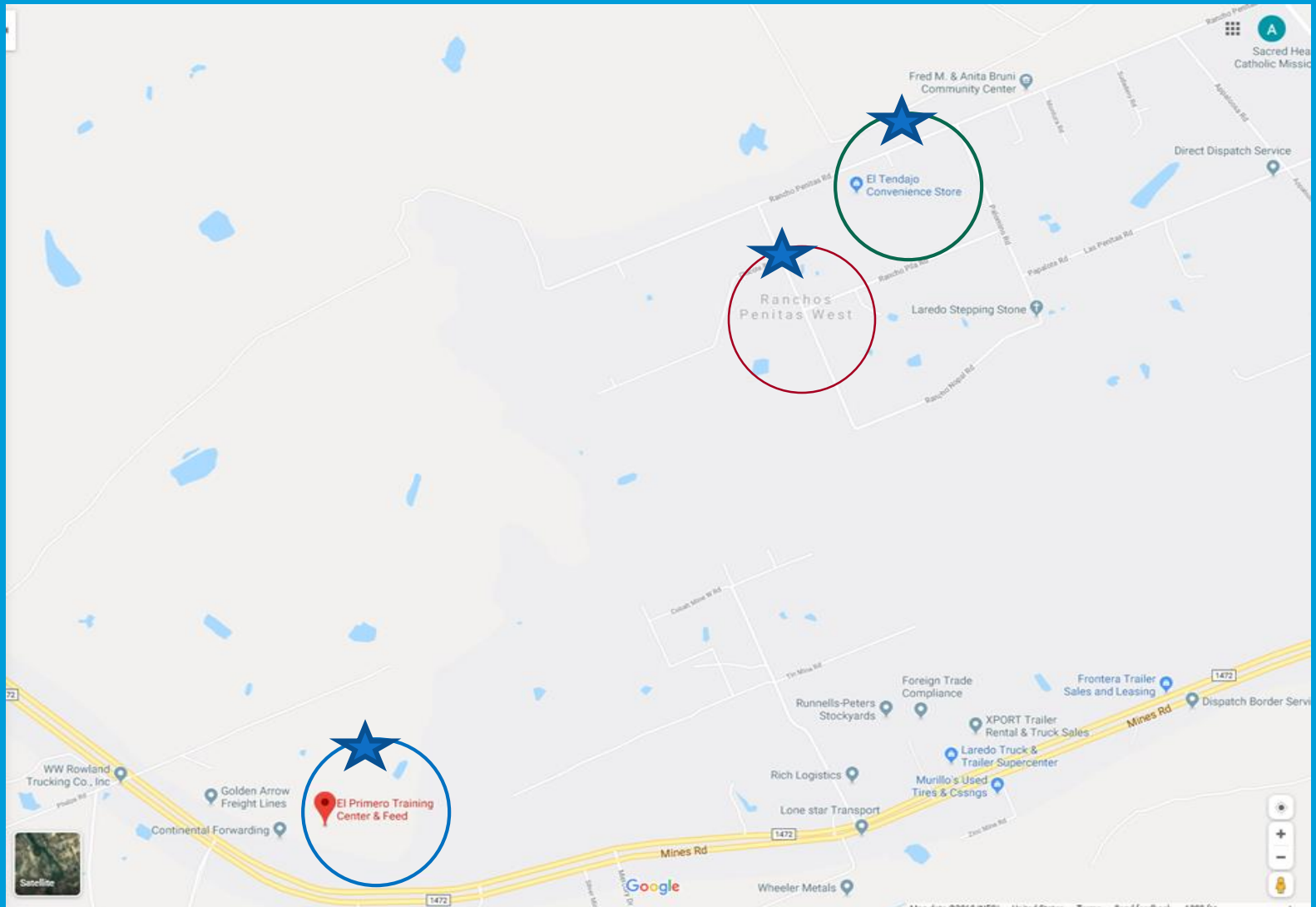
Principal employment is in agriculture on a seasonal basis, has been employed within the last 24 months and is not a migratory worker

**Aged & Disabled Agricultural Worker**

Individual who has previously been a migratory agricultural worker but who no longer meets the requirements because of age or disability.



# Assessment

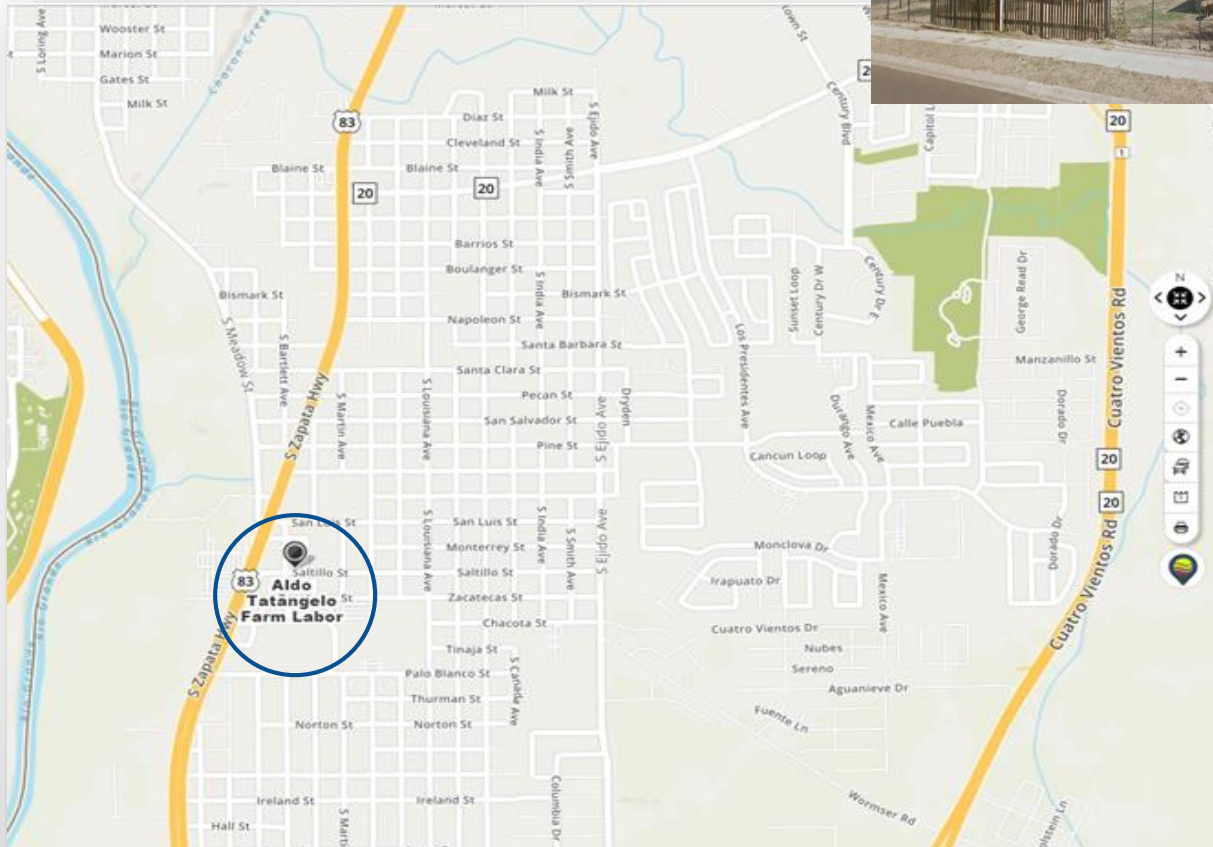




# Assessment



HOUSING AUTHORITY  
OF THE CITY OF LAREDO



# Outcomes

**Staff Development**



68 Employees and 14 Board Members

**Policies/Procedures**



June 25, 2019 Amended Registration Form was approved by Board of Directors

**Coalition/Network**



Support from:  
Gateway's Community Coalition & Laredo Health Coalition members

**Outreach/Education**



Eleven Community Presentation were Conducted and 283 Individuals were Reached.

**Assessment**



One Assessment was Conducted in North Webb County

**Evaluation**



Five Month Period Project Development and Implementation.

# New Beginnings



## Integrated Behavioral Health Services (IBHS)

Start Date: September 1, 2019

### Project Objectives:

- (1) GCHC will add 2.0 fulltime equivalent (FTE) health educator positions and a 0.5 FTE licensed professional counselor (LPC) for integrated behavioral health services for the prevention of substance use disorder (SUD), opioid use disorders (OUD), and mental health conditions (MH).
- (2) GCHC will support training and accredited education in SUD, OUD, and MH to 100 medical and behavioral health providers, 80 community health workers (CHW), and 320 service area participants and registered patients.
- (3) GCHC will provide access to SUD, OUD, and MH integrated behavioral health services to a total of 1,775 service area residents, patients, and seasonal/migrant agricultural workers.





# Challenges

## Migrants or Immigrants?

### SPORTS

#### Heat post second straight shutout victory on road

Laredo bounces back from loss by outscoring opponents 10-0 in a pair of weekend games  
Page B1



### CRIME

#### Border soldier sentenced for meth theft

Page A5

**Dr. CC's TOOTH FACTORY**  
Have you called us yet?  
6910 McPherson Rd. Suite 2 | 956-625-5311

YOUR NO. 1 HOMETOWN NEWS SOURCE

# Laredo Morning Times

ESTABLISHED 1881

MONDAY JUNE 3, 2019



LMTONLINE.COM

\$1.00

CITY OF LAREDO

## Funding down for migrant education

### LISD, UISD migrant education programs having to adjust after diminished federal funds

By Lisa Dreher  
LAREDO MORNING TIMES

Diminishing federal funds for Texas districts' migrant education programs has affected both LISD and UISD, limiting the scope of their services.

The amount Congress appropriates for the U.S. Department of Education's migrant education

program is stable at \$374,751,000, but funds appropriated to Texas have been decreasing, said an agency spokesperson in an email to LMT.

The Texas Education Agency notified school districts in April about restricted funds for the program in response to less families enrolling. These families migrate within the U.S. or from else-

where for work, and the program helps their children transition into public school and overcome social, cultural and language barriers.

When state agencies apply for federal grants, they can include several initiatives, such as family literacy training, intervention for at-risk youth and English language acquisition.

Awards were rewarded based on the funding formula in the Elementary and Secondary Education Act of 1965, which was reauthorized by the Every Student Succeeds Act passed in 2015 and thus created a new formula.

Under the Elementary and Secondary Education Act of 1965, state awards were based on 2000-01 child counts. Starting with fiscal year 2017's awards, the awards under the new act are based on the average number of eligible migratory children ages

3-21 residing in that state in the preceding three years. It is also based on the number of those eligible migratory children who received program services in the summer and or intercession programs by the state the previous year.

"Because TEA reported significant decreases in the number of eligible migratory children identified and the number of migratory children served in summer/intercession periods since 2001,

*Funding continues on A10*

# Challenges



UISD received \$304,686 in state funds for its migrant program for 2018-19. Next year, it expects to receive about \$150,813.

In 2017-18, LISD had about 78 migrant students enrolled as of October 2017. For 2018-19, LISD had 56 students as of October 2018.

*Students qualify for the program if a family member works or actively seeks employment within the past three years in these fields:*

- Agriculture
- Crops
- Dairying or Dairy Farming
- Fishing/Fish Farms
- Livestock Production
- Cultivating or Harvesting of Trees
- Poultry Production and Processing
- Initial Processing (canning)

Texas enrolls about 31,000 migrant students and is the country's fourth-largest migrant program. It is also home to the country's largest interstate migrant student population, according to the TEA.





Otila Garcia,  
Director of Health Education and Training  
[otilag.gateway@tachc.org](mailto:otilag.gateway@tachc.org)

---

Lourdes Rangel-Ochoa,  
Director of Grants and Program Development  
[lulur.gateway@tachc.org](mailto:lulur.gateway@tachc.org)